

EMERGENCY ELEVATOR INSTRUCTIONS, January 2013

Simultaneous Elevator Failures

On a few occasions, both of our elevators have been out of service.

The following instructions are for use in such a situation:

If you want to come down from your suite, you can walk down the emergency stairs from your floor to the 27th floor and enter from the stairwell into the hotel hallway. The stairwell door will not be locked. From there you can take the Hotel elevator down to the Hotel lobby.

If you want to go up to your suite, please come to the concierge desk. The concierge will take you to the hotel Lower Lobby and send you up to the 30th floor of the tower. You will be issued an AF 3 key, which opens the One Wall stairwell doors from the inside. From the 30th floor you will need to walk up the rest of the way to your floor.

Once the elevators start working again, please return the key to the concierge desk.

If you are in the Parkade when the elevators are out of service, you will know this because when you press the elevator call button, the light goes off. If this happens, walk up to the One Wall elevators on P4. About 10 meters to your left is a door marked Refuge Area. The two elevators in the Refuge Area will take you up to the Lower Lobby, and you will emerge behind the Concierge desk. Note that these elevators can also be used in reverse, with a hotel fob, to get you down to the parkade too. The concierge on duty has a hotel fob for this purpose.

