

<u>EMERGENCY INSTRUCTIONS</u> for Simultaneous Shut-Down of R5 & R6 Elevators

On April 23rd, 2012 both of our elevators were out of order and not working. It is a very long way down from the 48th floor to the ground floor.

The following instructions are for use in case there is a recurrence of this situation:

For those who want to go down:

You can go down the stairwells to the 27th floor and enter into the lobby of the 27th floor. The door is open, you don't need a key. From there you can take the Hotel elevator down to L (which is the Hotel lobby).

For those who want to go up to their suites:

You will have to come to the concierge desk and the concierge will accompany you up to the Hotel lobby (L) and send you up to the 27th floor. When you reach the 27th floor, you will have to take the stairwell up to your floor. The concierge will loan you an AF3 key, which will enable you to access your floor from the stairwell. Once the elevators start working, you are requested to kindly return the key to the concierge desk.

Concierge Desk: 604-893-7400

ONE WALL CENTRE April 25th, 2012